From: Fogelman, Chris on behalf of Van Aken, Lynn

Sent: Tuesday, March 11, 2008 1:00 PM

To: Fogelman, Chris

Subject: FW: WIC Futures Study Group Request

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From: Sargent, Debora H.

Sent: Monday, March 10, 2008 1:53 PM

To: Van Aken, Lynn

Subject: WIC Futures Study Group Request

1. Biggest "time takers": Leaving my office in the middle of a client visit to get a food package changed. It is especially irritating when the change is to another approved formula or just changing milk/cheese ratios. Other than that, it is remembering all the "little things" that need to be checked: voter registration, time studies, computer problems etc.

2. I don't know.